



Mammoth Beers dba Mammoth Brewing Company

Profile: In the past 5 years, MAMMOTH BREWING COMPANY [MBC] has more than tripled in size. In the next 5 years with a new production facility in Bishop, MBC will become a “Regional Brewery” as defined by the Brewers Association and expects to grow to distribution in 7 western states through up to 20 distributors. MBC self-distributes between June Lake & Bishop and into Yosemite National Park. MBC also owns and produces the Mammoth Festival of Beers & Bluesapalooza and is very active in CCBA & our local community. Visit us on Facebook & at MammothBrewingCo.com

Position Title:

TASTING ROOM CREW

Date:

May 2014

POSITION DESCRIPTION

1 | POSITION PURPOSE & SERVICE AREA: As part of our Tasting Room team, servers educate our customers about our craft beers and the craft beer industry through tastings and personal attention as well as promote and sell MBC products and merchandise. The Tasting Room is the public face of MBC and promotes our beer and our culture to locals and visitors alike.

2 | MAJOR DUTIES AND RESPONSIBILITIES:

- Educating customers about MBC beer and the craft beer industry in general
- Serving beer in accordance with ABC regulations
- Ambassador for Mammoth Brewing Company
- Direct sales via point of sales [POS] software, credit card and cash handling
- Executing inventory control standard operating procedures [SOPs]
- Provide support to the Tasting Room Manager
- Assisting in merchandise presentation
- Cleaning and other general duties

3 | ORGANIZATIONAL RELATIONSHIPS:

Reports directly to the Tasting Room manager. No direct reports to Tasting Room servers.

Job Location:

18 Lake Mary Road
Mammoth Lakes, CA

Number of Positions:

Employment Status:

Full time and part time

Employment Type:

Employee

Hourly rate:

\$10-\$11/hour + tips

Other:

Must be over 21 years old

SKILLS

- Excellent customer service skills
- Knowledge of beer, home brewing and/or the brewing industry very beneficial
- Cicerone Beer Server Certificate a big plus (must be obtained within one month of employment)
- Team skills
- Able to work under pressure whilst maintaining standards
- Cash handling & POS reconciliation experience
- Some heavy lifting involved
- Clean driving record

Degree:

High school diploma minimum

Years of Experience:

2+ years in customer service